

VOLUNTEER SUPPORT TECHNICIAN PROFICIENCY EXAM

1. The correct terminology for notifying the dispatcher that you are “available out of the station” is “Support 8 _____.”
 - a. 10-8
 - b. On Air
 - c. Available
 - d. On The Air

2. Given a tactical channel of 3 when responding to a working fire, which of the following procedures is true.
 - a. Both the mobile and portable radios should remain on the primary channel until reaching the scene.
 - b. Both the mobile and portable radios should be turned to the tactical channel while responding to the call.
 - c. The mobile radio should be turned to the tactical channel and the portable radio to the primary channel until reaching the scene.
 - d. The portable radio should be turned to the tactical channel and the mobile radio should remain on the primary channel until reaching the scene.

3. Which of the following statements is true concerning operation of the support truck?
 - a. The passenger in the right front seat is responsible for ensuring the way is clear before the truck makes a right hand turn.
 - b. The driver is responsible for all radio communications with the dispatcher and the passenger in the right front seat is responsible for communicating with command on the tactical channel.
 - c. The driver is responsible for all aspects of the support truck’s operation that relate to driving and, if possible, leave all radio communications to the passenger in the right front seat.
 - d. The driver is always responsible for operation the cascade system and air compressor, and should ensure both are up and running when arriving at a scene.

4. If unsure of the address location when dispatched to a call _____.
 - a. Respond to the call and ask the dispatcher for a “lead in” to help find the address.
 - b. Call “command” on the tactical channel and request their location.
 - c. Respond to the call and have the passenger look up the address in the map book.
 - d. Don’t respond to the call until you are sure of the exact location of the incident.

5. When arriving at the scene of an incident dispatched to, which of the following statements is NOT true.
 - a. Notify the dispatcher on the primary channel that you have arrived “on scene.”
 - b. Call command on the tactical channel telling them you have arrived “on scene” and ask them where they would like the unit to be staged.
 - c. Stage the unit close enough to the scene to be useful with due regard for departing or arriving apparatus.
 - d. Bring your “passport” to command and request an assignment.

6. Only EMT's or above may "check off" the medical equipment on the support truck.
 - a. True
 - b. False

7. The correct radio terminology for communicating with the dispatcher or another unit is _____.
 - a. Dispatcher, Support 8
 - b. Support 8, Dispatcher
 - c. Support 8 to the Dispatcher
 - d. Dispatcher this is Support 8

8. The individual responsible for accountability of the equipment on the support truck is _____.
 - a. The duty support crew leader
 - b. The driver
 - c. The person assigned by the crew leader
 - d. The person using the tools off the truck

9. What is the purpose of the "roll call" conducted by the assigned battalion chief for any given incident?
 - a. Assign units responding specific tasks upon arriving at the scene.
 - b. Verify for the dispatcher the units assigned to an incident.
 - c. Verify the units assigned to an incident are responding and are monitoring the tactical channel.
 - d. Allows the battalion chief to cancel units responding to the scene prior to their arrival.

10. The correct procedure for handling portable equipment failures found during the nightly check-off, or occurring while on-scene is to _____.
 - a. Remove the unit from the truck as soon as you arrive back in quarters.
 - b. Notify the Company Officer and Volunteer Battalion Chief of the specific failure.
 - c. Tag the equipment and leave it in place, documenting the failure on the nightly check-off sheet.
 - d. Remove the equipment from the truck, tagging it with the specific failure, notify the Volunteer Maintenance Officer and place it in the volunteer office.

11. All of the following are responsibilities of arriving crew members for support duty except _____.
 - a. Check in with the on duty Captain or shift leader letting them know you are manned and ready for duty.
 - b. Review the white board and clipboard for any noted discrepancies or missing equipment.
 - c. Commence check-off of the truck noting any discrepancies or defective equipment.
 - d. Ensure that both portable radios and the duty support pager are operational and available for use.

12. Policy states that Time and Attendance sheets are to be turned into the Volunteer Battalion Chief by _____.
- The first day of each month
 - The third day of each month
 - The end of each month
 - Leaving them in the book at Company 8
13. To access the Oceana Volunteer Fire Department web site, go to _____.
- ovfd8.org
 - ovfd8.com
 - ovfd08.org
 - ovfd08.com
14. The person assigned overall responsibility to ensure that the volunteer fire program runs smoothly and is a benefit to the citizens of Virginia Beach is _____.
- A Volunteer Battalion Chief
 - An Operational District Chief
 - The individual volunteer firefighter
 - The Fire Chief
15. Normal response time for the duty support truck during the waking hours should be ____.
- Within the first 5 minutes of being dispatched
 - Between 5 and 10 minutes of being dispatched
 - Not until the crew is exactly sure where the incident is located
 - However long it takes the crew to get to the truck, be safely belted in, and begin to identify the location of the incident
16. The Map Books contain street indexes and maps of different areas of the City based on a grid system of coordinates allowing cross reference to find individual streets and locations. Reference to adjoining maps in all directions (north, south, east, & west) is also provided on each map.
- True
 - False